HOPE HOUSE OF MILWAUKEE ANNUAL REPORT 2011
The City of Milwaukee and our community continue to experience the aftershocks associated with the Global Financial Crisis which include: a stagnant business climate, a reduction in employment opportunities and an increasingly expensive rental market.

Prolonged economic hard times have negatively impacted Hope House's guests and neighbors. They are faced with the prospect of seeking employment in a diminished job market, or are trapped in low paying jobs. In a sluggish economy, they are doing their best to cope with significant economic and employment challenges. When the economy suffers, our residents and neighbors are on the bottom of the employment pyramid, last to be hired, first to be unemployed. The lack of opportunity in the job market makes it difficult for those with marginal incomes to support their families. Even individuals with disabilities due to accidents or illness have limited income sources, as federal and state support is either capped or in the process of being cut. Suitable housing, which is safe, clean and affordable, is hard to find; sometimes impossible to get, due to an insufficient monthly income. The unremitting stress and pressure of being locked into poverty results in a feeling of hopelessness that seems to immobilize individuals; they are unable to envision any other alternative future.

Hope House's response to these challenges is to provide and implement customized services that provide personal support, meet immediate needs, reduce isolation and develop individual skills. Approaches used by Hope House include: the enhancement and expansion of long-term housing, individual case management, neighborhood outreach, neighborhood clean-ups, the provision of emergency food, long term case management, and adult and child education centers that encourage consistent school attendance and the value of high school and post-secondary education. Hope House endeavors to inspire our guests and residents to imagine a better future for themselves and their children.

Fortunately, in spite of a tough economy, Hope House was able to develop new and expanded program approaches while being fiscally savvy. For example, Hope House retired the building mortgage, strengthening its financial position in 2011. The consequence of working smarter and harder, thus deepening fiscal and programmatic capacity, has solidified Hope House's organizational capacity. It provides Hope House the capability to be responsive to the needs of our neighbors and guests, who are trying their best to get through the worst of a fiscal crisis.

Thanks again for responding with your continued support. We are truly grateful to you for keeping our neighbors, the homeless and Hope House in your thoughts. As you can imagine, we can always use more of your time, energy and resources to continue our work.

We are proud of what we do and encourage you to contact us so that we can present the Hope House story to you, face-to-face. Please feel free to call and set up a tour date.

Sincerely,

Laurel Nelson-Rowe
Board President

Ken Schmidt
Executive Director
beacons of hope
$25,000+
Hope House reduces homelessness through shelter and housing linked with supportive services for men, women, and families.

To work towards our mission of ending homelessness, we provide onsite and community-based transitional and emergency shelter, developmental programming, and supportive case management for homeless families, single and pregnant women, single men, and children. In 2011, Hope House has helped 209 singles and 48 families — including 98 children — maintain shelter and transitional housing with supportive services.

Supportive permanent housing is an important component in the continuum of care for homeless clients. As part of a joint project of Hope House of Milwaukee, Inc., the Housing Authority of the City of Milwaukee, the Department of Veterans Affairs, and Friends of Housing, the Surgeon’s Quarters SRO assisted 73% of its 15 clients in maintaining permanent housing for over 6 months.

Our work in supportive permanent housing also extends to our newest collaboration and housing program with Mercy Housing: the opening of the Johnston Center Residences. This 91 unit building opened during the summer of 2010 and is located at 13th and Wind Lake on the south side of Milwaukee. Hope House provides 3 full-time, on-site case managers who helped 85% of its chronically homeless residents maintain permanent housing for over 6 months.
"I MADE IT."
PREVENTING HOMELESSNESS THROUGH EDUCATION.
The Pathways to Progress Adult Education Program is a comprehensive response to the connections between education, employment, and homelessness, offering educational, employment, and personal development classes for low-income and less-educated adults that bolster the knowledge, skills, and confidence necessary for maintaining self-reliance, self-sufficiency, and independence. In 2011, The Pathways to Progress Adult Education Program aided 11 adults in completing their General Education Diploma, improving their lives educationally, personally, and ultimately, economically.

Children from homeless and lower-income households often experience difficulties in academic competencies and lack the basic skills necessary for future success. These children often fall behind their peers academically and socially. The Shining Stars Youth Education Program has provided the youngest guests of Hope House and children from households in the surrounding neighborhoods with an environment which is safe and structured, built on trust and empathy, and staffed by caring adults who offer opportunities that strengthen academics, model positive social skills, and provide an atmosphere in which to practice new skills. In 2011 the Shining Stars Youth Education Program provided academic tutoring, along with educational and cultural enrichment, and community service to 108 neighborhood and onsite youth.

Hope House prevents homelessness through education. Youth participate in after school tutoring, educational workshops, summer programming and special teen programming. Adults gain basic skills through a partnership with MATC, as well as on site workshops, such as tenant-landlord training.
Hope House reaches out to the surrounding areas, meeting the needs of our neighbors with low-cost health care, a free food pantry, financial assistance, and engaging activities.

Through a partnership with Wheaton Franciscan Healthcare, Hope House offers health and medical care for onsite guests and community residents, including care for those suffering from diabetes and hypertension. The Angel of Hope Medical Clinic served the medical needs of 3,636 individuals in 2011.

The United South Side Food Pantry serves the entire 53204 zip code, offering nutritious emergency food supplements to hungry families and individuals. The United South Side Food Pantry provided emergency food distribution to 3,824 households – over 10,700 individuals, including children – in 2011.

Protective Payee services help individuals and families with severe mental illness and other disabilities that need financial oversight, budget counseling, and supportive case management to prevent homelessness. The Protective Payee program served 7 families and 40 individuals.

Hope House continues to collaborate closely with area residents, community partners, local law enforcement agencies, businesses and faith-based organizations to create a responsive, multi-faceted genuine community center. The Community Outreach program hosted the 11th Annual Street Fair, participated in neighborhood clean ups and hosted the 11th Annual Morning with Santa.
PUTTING HEALTHY COMMUNITIES TOGETHER.
gold sponsors
$10,000 - $25,000

ANONYMOUS GIFT
COMMUNITY SHARES
OF GREATER MILWAUKEE
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DOLLAR GENERAL LITERACY FOUNDATION
ELIZABETH ELSER DOOLITTLE CHARITABLE TRUST
MILWAUKEE EMPTY BOWLS
ROUNDY’S FOUNDATION
Government Grants 64%
Contributions 18%
In Kind 16%
Other 2%

Government Grants 1,437,327
Nongovernmental Organizations 23,447
Community Shares 14,867
Contributions
Other Government Grant & Contracts 35.00
Businesses / Corporations 72,925
Employee Groups 525
Faith Based Organization & Groups 32,095
Nonprofit Civic & Professional Org. & Groups 11,629
Private Foundation, Funds, & Trusts 131,645
School & School Groups 2,880
Corporate Foundations 62,500
Individuals 86,952
Other Groups 9,186
Donated goods and services 360,025
Interest Income 109.00
Miscellaneous Income 282.00
Total Revenue $2,246,429

expenses

Total Program Services
- Chrysalis Transitional Housing 934,996
- HMIS 87,597
- Thresholds Emergency Shelter 167,971
- Surgeon’s Quarters SRO 45,353
- Mercy Housing Johnston Center 154,731
- Rapid Re-Housing HRSS 76,749
- United South Side Food Pantry 195,231
- Angel of Hope Clinic 12,910
- Protective Payee 125,047
- Pathways to Progress Adult Education 7,316
- Community Outreach 62,932
- Shining Stars Youth Education 124,057

General & Administrative
Fund Development
- Total Expenditures 203,857
- 52,637
- $2,251,384

Programs & Services 89%
Fund Development 2%
Administrative 9%

revenue
The Walmart Foundation is fulfilling their mission at Hope House. Together, we provided food for our shelter guests and neighbors in 2011. The Walmart Foundation, a new donor, gave $34,000 in support of food programs within our shelter and community services. Their gift supports hungry women, men, and families in need of a little extra help to keep themselves full & healthy.
friends of hope house
$200 - $1,000

ANONYMOUS
AMERICAN BAPTIST CHURCHES
AMY OTIS-WILBORN
ANGELA & ALLEN FRATER
ANN FERGUSON
ANN PASTERSKI
ATEG- EMPLOYEE
GIVING CAMPAIGN
AUDREY D. GABROVIC
BAY VIEW BAPTIST CHURCH
BETTY ULMER
CAMILLE A. LONSTORF TRUST
CHARLES KEEFE
CHARLES KLEIN
CHRIST CHURCH, UCC
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KAY L. KENEALY
KENNETH SCHMIDT
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We thank the many donors who have given their time and material goods in support of Hope House’s mission. We depend on your generosity!
HOPE HOUSE OF MILWAUKEE
209 W. ORCHARD ST.
MILWAUKEE, WI 53204
(414) 645 2122

WWW.HOPEHOUSEMKE.ORG
FACEBOOK.COM/HOPEHOUSEOFMILWAUKEE
@HOPEHOUSEMKE