



Hope House of Milwaukee, Inc.

209 West Orchard - P.O. Box 04095
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Ending homelessness and creating healthy communities

MERCY HOUSING PROJECT

Mid Year Report: January 1 – June 30, 2012

Chronically Homeless individuals face multiple burdens such as unstable living situations, inadequate inter-personal skills, and poor support networks. Research has demonstrated that housing linked with services is the only strategy that is successful in reducing homelessness. Hope House's newest collaboration is with Mercy Housing on the **Johnston Center Residences**. This 91 unit building opened during the summer of 2010 and is located at 13th and Wind Lake on the South side of Milwaukee. The Johnston Center Residences is dedicated to housing 41 chronically homeless individuals, and 50 Section 8 individuals who are determined to be at high risk of homelessness. Hope House provides 3 full-time on-site case managers to work with the clients. In addition, a unique and important characteristic to Johnston Center is 24 hour front desk coverage.

The population served in the Mercy Housing Project is chronically homeless men and women.

In the first half of 2012, a total of 43 chronically homeless singles were served by the Mercy Housing Project. There were 3 new singles and 4 single discharges. The average length of stay at discharge was 414 days.

Demographically, 67% of the new intakes were African-American, and 33% were White. Issues other than homelessness faced by the new intakes include Mental Illness (100%), Drug Abuse (33%), and Physical Disabilities (33%). Many of these clients faced multiple issues simultaneously.

PROGRAM GOALS, INDICATORS AND RESULTS

Program Goals, Indicators and Outcomes

The Chrysalis Project offers immediate and interim services and programming with the intention of promoting long-term change in participants, measured as follows:

GOAL 1: TO INCREASE RESIDENTIAL STABILITY FOR PARTICIPANTS.

Indicator: 77% of the participants who enroll in the Mercy Housing Project will successfully maintain permanent housing for six months or longer.

Results: 98% of the participants have successfully maintained permanent housing.

GOAL 2: TO PROVIDE SUPPORTIVE SERVICES FOR PARTICIPANTS

Indicator: *75% of the Johnston Center residents will receive supportive services.*

Results: *100% of the participants received needed supportive services.*

Success Story:

Henry first came to Hope House in 2010 and with the help of case management was able to secure permanent housing at the Johnston Center later that year. Case Managers at the Johnston Center were able to provide Henry with medical resources he needed to obtain hearing aid implants. His improved hearing allowed him function more efficiently on a daily basis, also lifted his self esteem. With his new found confidence, Henry applied for the transitional employment program at the Grand Avenue Club February 2012 and is now employed as a part-time custodian.