



Hope House of Milwaukee, Inc.

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Ending homelessness and creating healthy communities

MERCY HOUSING PROJECT

2014 Annual Report

Chronically homeless individuals face multiple burdens such as unstable living situations, inadequate inter-personal skills, and poor support networks. Research has demonstrated that housing linked with services is the only strategy that is successful in reducing homelessness. Hope House's newest collaboration is with Mercy Housing on the **Johnston Center Residences**. This 91 unit building opened during the summer of 2010 and is located at 13th and Wind Lake on the south side of Milwaukee. The Johnston Center Residences is dedicated to housing 41 chronically homeless individuals, and 50 Section 8 individuals who are determined to be at high risk of homelessness. Hope House provides 3 full-time on-site case managers to work with the clients. In addition, a unique and important characteristic to Johnston Center is 24 hour front desk coverage.

The population served in the Mercy Housing Project is chronically homeless men and women.

In 2014, a total of 43 chronically homeless singles were served by the Mercy Housing Project. There were 7 new residents and 7 discharges. The average length of stay at discharge was 854 days.

Demographically, 86% of the new intakes were African-American and 14% Caucasian. Issues other than homelessness faced by the new intakes include Mental Illness (100%), Alcohol Abuse (86%), Drug Abuse (86%), and Physical Disabilities (86%). Many of these clients faced multiple issues simultaneously.

PROGRAM GOALS, INDICATORS AND RESULTS

Program Goals, Indicators and Outcomes

The Mercy Housing Project offers immediate and interim services and programming with the intention of promoting long-term change in participants, measured as follows:

GOAL 1: TO INCREASE RESIDENTIAL STABILITY FOR PARTICIPANTS.

Indicator: *77% of the participants who enroll in the Mercy Housing Project will successfully maintain permanent housing for six months or longer.*

Results: *93% of the participants have successfully maintained permanent housing.*

GOAL 2: TO PROVIDE SUPPORTIVE SERVICES FOR PARTICIPANTS.

Indicator: *75% of the Johnston Center residents will receive supportive services.*

Results: *100% of the participants received needed supportive services.*