Hope House

ANNUAL REPORT 2018
Dear Friends and Supporters,

Thank you all for making 2018 an uplifting and memorable year at Hope House. We are proud of our continued impact in the community and the difference we are making to Milwaukee’s homeless families. We are excited to share the results reported in these pages and continue to streamline our staffing while making a lasting impact on those we serve.

Our Safe Landing Rapid Re-housing program continued to exceed expectations. In 2018, a total of 66 families – including 165 children and 84 adults were served by the Safe Landing program. Of these participants, 93% remained permanently housed at the end of the operating year. In addition, our Fresh Start Emergency Housing program served 81 families that included 176 children. We are driven to help the nearly 150 families that remain on the city-wide waiting list for housing.

We continue to foster exciting collaborations within our building. In addition to the Benedict Center’s Sisters Program, The Institute for Community Alliances, Friedens Ministries and Ascension Healthcare – we have also begun utilizing Pathfinders to help us maintain our building, giving at-risk youth the opportunity to learn positive employment skills.

The year was not without major upset, however. In September we lost one of our most valuable players, Carol Hilker, to cancer. Carol worked as our receptionist for over 23 years and handled difficult situations with grace, greeted donors with a smile, and truly brightened the day of all of our staff and clients on a regular basis. The next time you are in the building, please take a look at the memorial plaque that now permanently adorns our reception area in her honor. As the plaque says, “May we share the smiles that you gave us every day with all who enter Hope House.”

We are grateful for all those that support us and share hope with everyone that is touched by Hope House and our programs. We thank you for keeping us in your hearts and we know we could not achieve the results that follow without your support.

Many Thanks,

Wendy Weckler
Executive Director

Jon Herreman
Board President
Board of Directors

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Residential Services

In 2018 Hope House continued to provide emergency shelter to families through our Fresh Start program, helped the homeless find their own apartments and provide rent subsidies with our Safe Landing Program, and provided case management services throughout the city. Our ongoing collaboration with the Department of Veterans Affairs and the city of Milwaukee continues to positively impact veterans at our Surgeons Quarters SRO, and our partnership with Mercy Housing continued through our work at the Johnston Center and St. Catherine’s Residence.

We continue to be one of the only emergency shelters in Milwaukee with private units for families that are struggling with homelessness, providing shelter and services 24 hours a day every day of the year. Our Safe Landing Program completed its fourth year, helping scores of families and individuals secure apartments of their own, providing services in a safe environment – and building a pathway to ongoing permanent housing.

Our Surgeon’s Quarters SRO offers long term housing for adults in a communal setting with supportive case management. Located on the VA Grounds, enrollment preference is for homeless veterans. Moving into 2019 - we are combining our Safe Landing Rapid Re-housing Program with our Fresh Start Emergency Shelter to form our most immediate, expansive and inclusive housing program ever. The new program is our Family Bonds Housing Program, so named because of our ongoing focus on homeless families. This program takes our decades of experience and allows us to act faster, have lasting impact and work with more homeless families than ever before. In addition, 2019 is the first year of our Family Allies program – 11 new units of permanent housing for disabled families suffering with long histories of homelessness.
81 Families containing 176 children received emergency housing in our Fresh Start Program

15 Individuals permanently housed by the Surgeon’s Quarters SRO

66 Families were placed into their own apartments through our Safe Landing Program

165 Children lived with their families in their own apartment through our Safe Landing Program
Education

A hallmark of our programming throughout the years has been our education initiatives. Youth participate in after-school tutoring, educational workshops and summer programming. Adults gain basic skills through a partnership with MATC as well as onsite workshops.

Our Shining Stars Youth Education Program provides children living on-site and in households from the surrounding neighborhood with safe, structured, and positive opportunities for development and growth. We base the program on the active involvement of the youth in a variety of activities that increase knowledge, improve skills, and teach new behaviors and strategies for future success. This program is free to all participants and is year round.

There is a strong connection between education, employment, and homelessness. Our Pathways to Progress Adult Education Program addresses these issues comprehensively by offering no-cost educational, employment and personal development classes for adults. These classes are open to the community as well as those staying with us at Hope House and bolster the ability to maintain self-reliance, self-sufficiency and independence.

87 Youth Served

1,650 Hours of educational enrichment workshops

608 Hours of individual tutoring
Community Outreach

Hope House reaches out into the surrounding area, remaining a beacon of hope in our neighborhood and throughout the community. What started modestly in 1987 has evolved into a vibrant community center offering low-cost healthcare, a food pantry, rent subsidies and engaging activities for adults and young people.

Our Hope House food pantry, under the stellar management of Friedens Community Ministries is serving more people than ever. Friedens ensures that the pantry reduces hunger, improves nutrition, and enhances the quality of life for households in the 53204 and 53215 zip codes. Through our ongoing partnership with Ascension Health, we offer medical care on a sliding scale for on-site residents and the surrounding community, including care for those suffering from diabetes and hypertension.

Also, in partnership with Irish Fest Charities, we collect thousands of various school supplies at Irish Fest each August and our case managers disperse the supplies throughout the city to students in need.

In addition, now in its third year, the Benedict Center’s Sisters Program continues to operate a drop in shelter for women struggling to break free of prostitution and turn their lives around. Hope House also continues to collaborate closely with area residents, community partners and local law enforcement agencies - including being a staging and organizational hub for the biannual Point In Time count in which volunteers, along with Milwaukee Police officers, take to the streets to count and offer assistance to the homeless in our city.

48 adults enrolled in GED curriculum at Hope House

150,000 pounds of food was distributed to households served by the Hope House Food Pantry run by Friedens Community Ministries

Over 3,000 Individuals served by the Angel of Hope Clinic run by Ascension Health

9,800 Individuals served by the Hope House Food Pantry run by Friedens Community Ministries
$25,000+

Beacons of Hope

Bader Philanthropies
Daniel M. Soref Charitable Trust

$10,000–$24,999

Gold Sponsors

Anonymous (2)
Forest County Potawatomi Foundation
Herb Kohl Philanthropies
Jane Bradley Pettit Foundation
Kohl’s Hometown Giving Program
Posner Foundation

$5,000–$9,999

Silver Sponsor

Brewers Community Foundation, Inc.
Kolaga Family Charitable Trust
Segment
Weiss Family Foundation
### Revenue:

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Government Grants</td>
<td>971,358</td>
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<tr>
<td>Nongovernmental Organizations</td>
<td>256,019</td>
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<td>Community Share</td>
<td>7,261</td>
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<tr>
<td><strong>Contribution</strong></td>
<td><strong>315,925</strong></td>
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<td>Business / Corporation</td>
<td>63,143</td>
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<tr>
<td>Employee Group</td>
<td>2,436</td>
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<tr>
<td>Faith Based Organization &amp; Group</td>
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<td>Nonprofit Civic &amp; Professional Org. &amp; Group</td>
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<td>Private Foundation, Funds, &amp; Trusts</td>
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<td>School &amp; School Group</td>
<td>3,138</td>
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<tr>
<td>Corporate Foundations</td>
<td>24,215</td>
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<td>Individual</td>
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<td>Other Group</td>
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<tr>
<td><strong>Rental Income</strong></td>
<td><strong>47,370</strong></td>
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<td>In-Kind Donated goods and services</td>
<td>202,674</td>
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<td><strong>Total Revenue</strong></td>
<td><strong>1,800,607</strong></td>
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### Expenditures:

<table>
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<tr>
<th>Program</th>
<th>Amount</th>
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<td>Safe Landing</td>
<td>550,626</td>
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<td>HMIS</td>
<td>7,377</td>
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<td>Fresh Start-ES</td>
<td>632,893</td>
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<tr>
<td>Angel of Hope Clinic</td>
<td>9,147</td>
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<td>Shining Star</td>
<td>64,075</td>
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<td>Path to Progress</td>
<td>6,683</td>
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<td>Protective Payee</td>
<td>1,754</td>
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<td>Mercy Housing</td>
<td>164,670</td>
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<td>Special Case Management</td>
<td>96,818</td>
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<td><strong>Total Program Services</strong></td>
<td><strong>1,532,289</strong></td>
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<td>General &amp; Administrative</td>
<td>200,321</td>
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<td>Fund Development</td>
<td>81,993</td>
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<tr>
<td><strong>Total Expenditures</strong></td>
<td><strong>1,814,603</strong></td>
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$1,000–$4,999

Bronze Sponsors

American Baptist Churches
Amy Leder
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$200–$999

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Robyn Lucks
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Rosemary Clancy
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St. Thomas of Canterbury Episcopal Church
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The Benevity Community Impact Fund
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Timothy M. Brunk
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Visa Lighting
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Whitnall Park Lutheran Church
Hope House of Milwaukee, Inc.

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