Hope House of Milwaukee
Annual Report 2009
Dear Friends:

Similar to many organizations across America, Hope House faced a severe fiscal challenge in 2009. The impact of a troubled economy led to a substantial increase in the number of persons struggling to provide stability for themselves and their loved ones. In addition to the usual demands of balancing scarce opportunities, low-paying employment that does not sustain their families, limited transportation options and household obligations, our guests and neighbors faced new threats. Those additional stressors included a collapsed labor market, cash-strapped extended family members and friends, and foreclosures that reduced access to safe and affordable rental units across the community.

Through the work of its volunteers and staff, along with the generosity of its supporters, Hope House was able to respond to these new demands through its housing projects for the homeless, emergency food for hungry families, educational opportunities for adults and youth, along with an array of other supportive services that both guided and assisted clients through continuous challenges. Strong program outcome indicators include a very high success rate for the Chrysalis Transitional Housing program (85% permanent housing placement), Pathways to Progress (35% GED graduation rate); Emergency Food distribution to a near record number of families (4,000 households) and access to forgivable home repair loans through the City of Milwaukee’s Targeted Investment Neighborhood Program (leveraging an investment in the surrounding neighborhood that totals nearly $400,000).

Hope House also began planning and implementing new housing and supportive services to the homeless as well as youth education programs in 2009. The projects include, long term Rapid Re-Housing units for homeless families, expansion of the Protective Payee Program serving disabled adults, construction of the 91 unit Johnston Center Residences (occupancy to begin in 2010) and the creation of the Brighter Futures teen education and community service program. Collectively, these projects enhance and expand existing shelter services, neighborhood outreach, block clean-ups, the food pantry, long term case management, the adult and child education centers, mental health services, and primary medical health care clinic partnership. Hope House’s new and ongoing projects are designed to ensure that every individual and family served, reaches self-sufficiency, obtains comfortable and affordable housing, as well as have the opportunity to live in safe, vibrant neighborhoods.

Our guests and clients could not continue to improve their lives without your continued support. On behalf of Milwaukee’s homeless, the neighbors of Hope House and our valuable volunteers and staff, we offer our heartfelt thanks for your generous support in these difficult times.

In addition, we encourage you to learn more about what we do and learn about the Hope House story in person. Please, feel free to contact us to set up a tour of the Hope House facility.

Sincerely,

Mark Laux    Kenneth R. Schmidt
Board President    Executive Director
2009 Program Highlights

Provided Secure Housing with supportive services to 180 single people and 65 families—including 130 children through our on-site and community based emergency and transitional housing programs.

Increased Financial Security for over 40 individuals and families through our Protective Payee Program, preventing homelessness through case management that focuses on budgeting and financial responsibility.

Fostered Academic Success with over 110 youth enrolled in our Shining Stars Youth Program and 70 adults enrolled in our Pathways to Progress adult education program—15 of whom graduated with their GED. Both of these programs are free and open to on-site guests as well as community members.

Reduced Healthcare Costs for over 3,200 individuals through our on-site Angel of Hope Clinic. This amounts to approximately $483,000 in costs that have been saved due to the reduced need for uninsured emergency health services.

Responded to Hunger affecting 3,200 households—over 12,100 individuals—through emergency food distribution in our United South Side Food Pantry. Pantry guests also receive information about additional services available at Hope House and our partner agencies.

Strengthened Communities by promoting resident involvement and community safety. As part of our outreach efforts in 2009, more than 350 neighborhood residents were able to connect with necessary services, 500 youth received school supplies and over $50,000 of donated food and gifts were distributed over the holidays.
Thank You to ALL of Our Supporters!

Beacons of Hope $15,000+

Community Shares of Greater Milwaukee

Greater Milwaukee Foundation
Helen Bader Foundation
Northwestern Mutual Foundation
The Calvin W. Gross Charitable Trust
The Faye McBeath Foundation

Income

Program Services 88%

Government Grants $1,197,037
Nongovernmental Organizations $98,033
Community Share $15,993
Contributions
Other Government Grant & Contract $20
Business / Corporation $23,969
Employee Group $1,894
Faith Based Organization & Group $20,827
Nonprofit Civic & Professional Org. & Group $12,102
Private Foundation, Funds, & Trusts $194,744
School & School Group $1,783
Corporate Foundations $43,546
Individual $51,208
Other Group $9,432
Donated goods and services $463,016
Interest Income $1,392
Miscellaneous Income $1,952
TOTAL $2,136,948
Other <1%

Expenses

In-Kind 22%

Total program services $1,830,904
Chrysalis-Transitional $961,040
HMIS $78,226
Threshold-Emergency $167,042
SRO $41,898
Mercy Housing $19,834
Rapid Re-Housing HRSS $17,531
USS Food Pantry $218,475
Angel of Hope Clinic $13,767
Protective Payee $107,824
Pathway to Progress $12,598
Community Outreach $76,999
Shining Star-Youth $115,670
General & Administrative $186,023
Fund Development $58,845
TOTAL $2,075,772

Non-Government 5%

Contributions 17%

Government 56%
Thank You to ALL of Our Supporters!

Spotlight: Faye McBeath Foundation

The Faye McBeath Foundation has given over $75,500 since 2003 to our Protective Payee Program. Their long-time support has allowed Hope House to sustain the Protective Payee program, a critical tool that prevents homelessness for families, single adults, and the elderly. Financial management provided by our payee staff has played a crucial role in the stability of the lives of many Milwaukee residents. Hope House would not be able to provide such comprehensive and compassionate services without the generous help of The Faye McBeath Foundation.

Gold Sponsors $10,000-$15,000

Elizabeth A. Brinn Foundation
Forest County Potawatomi Foundation
Jane Bradley Pettit Foundation

Silver Sponsors $5,000-$10,000

David and Vivian Kwarciany
Knights of Columbus - Council 524
Milwaukee Empty Bowls
Ralph J. Huiras Family Foundation

The Brico Fund
The Private Client Reserve
TJX Foundation
Wells Fargo Foundation
**Spotlight: Helen Bader Foundation**

The Helen Bader Foundation has supported Hope House, particularly our youth, by donating over $117,000 since 2000. The foundation seeks to improve the quality of life in diverse neighborhoods, and chose to support Hope House to address removing barriers to basic needs, such as housing and healthy food. This year we received $57,000 from The Helen Bader Foundation to expand our youth services and offer programming geared specifically towards teens in our shelter and the surrounding neighborhood.

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**Bronze Sponsors $1,000-$5,000**

American Baptist Church
Audrey D. Gabrovic
Bill Christopherson & Karin Borgh
Christ Church, ELCA
Corina Schoenke
Crossroads Presbyterian Church
D & S Food Services, Inc.
Dale & Kathy Peccarelli
Evan & Marion Helfaer Foundation
Fat Daddy’s
Foley & Lardner
General Parts, LLC
Gloria Treder
Greater Milwaukee Association of Realtors Youth Foundation
Illy & Skip Poliner
Irish Festivals, Inc.
Jenny & Bob Hills
Jerome and Dorthy Holz Foundation
Joan & Tom Van Hoof
Kenneth & Patricia Chritton Koessler Family Foundation, Inc.
Kohl’s Child Development Center
Krause Family Foundation
M & I Financial Advisors, Inc.
Margaret Graf
Marhsall & Illsley Foundation
Miles & Barbara Capron Fund
Mills Family Charitable Foundation
Milwaukee Golf Charities, Inc.
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PricewaterhouseCoopers, LLP
Richard Wilde
Robert & Margaret Spaude
Rotary Storage & Retrieval, LLC
Roundy’s Foundation, Inc.
Sophia’s Heart Foundation
South Side Businesses for Hope
St. John Vianney Congregation
St. Joseph’s Congregation Target
The Gardner Foundation
United Way of Greater Milwaukee
Weiss Family Foundation
Wisconsin Energy Foundation
Ziemann Foundation
Thanks to our many donors who have given goods and services in support of Hope House’s mission. We depend on you!