Hope House

ANNUAL REPORT 2017
Dear Friends and Supporters,

Thank you for making 2017 a memorable and uplifting year at Hope House. We continue to strengthen our community collaborations, overcome hurdles and re-imagine our organization in ways that maximize the high level of care we provide to Milwaukee’s homeless population—all while strengthening our infrastructure and ensuring Hope House shines brightly into the future. We are proud of the results reported in these pages, as they come at a time of organizational reformation and unprecedented need among those we serve.

In July, we became aware that part of our floor was sagging. After several inspections, it became clear that we needed a floor joist replacement. Thanks to the incredibly rapid response of the Greater Milwaukee Foundation and the Zilber Family Foundation, we were able to make those repairs and our floor is now level and secure. Time and time again we are humbled by all of our supporters and their rush to come to our aid when needed.

Our Safe Landing Rapid Re-housing program continues to exceed expectations. In 2017, our Safe Landing program served 132 households comprised of 149 adults and 336 children. We are proud to report that 90% of the families in our Safe Landing program maintained permanent housing at the end of the program! We remain committed to housing families in need and our emergency shelter for families remains open. We are driven to help the over 150 families each night that are on a waiting list for emergency housing.

2017 marks our second year of welcoming our new partners into the building. Along with Friedens Ministries, who do an incredible job running our food pantry, the Institute for Community Alliances and Benedict Center now maintain a presence in our building. The Institute for Community Alliances has an office of the first floor. Benedict Center’s Sisters Program South operates an outreach, case management and skill building program for women trying to break free of street prostitution in their newly remodeled and expanded offices also on our first floor. These strong organizations under our roof, as well as our ongoing relationships with Ascension Healthcare, who run our clinic—secure Hope House as an important community asset and a vital hub for social change.

Our year came to a close with an incredible outpouring of funding from individual donors! We strive to positively impact every single life we come in contact with—and we could not achieve that without the people and organizations listed in these pages. We are grateful that you continue to keep us in your hearts.

Many Thanks.
Wendy Weckler
Executive Director
Jon Herreman
Board President
“We do not remember days, we remember moments.”
- Cesare Pavese

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2017

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Residential Services

In 2017 Hope House continued to provide emergency shelter to families through our Fresh Start program, helped the homeless find their own apartments and provide rent subsidies with our Safe Landing Program, and provided case management services throughout the city. Our ongoing collaboration with the Department of Veterans Affairs and the city of Milwaukee continues to positively impact veterans at our Surgeons Quarters SRO, and our partnership with Mercy Housing is stronger than ever through our work at the Johnston Center and St. Catherine’s Residence.

We continue to be one of the only emergency shelters in Milwaukee with private units for families that are struggling through homelessness, providing shelter and services 24 hours a day every day of the year. Our Safe Landing Program completed its third year and we are proud of the results, helping scores of families and individuals secure apartments of their own, providing services in a safe environment – and building a pathway to ongoing permanent housing.

Our Surgeon’s Quarters SRO offers long term housing for adults in a communal setting with supportive case management. Located on the VA Grounds, enrollment preference is for homeless veterans. Our ongoing collaboration with Mercy Housing, The Johnston Center, provides 91 residential units for 41 chronically homeless individuals and 50 Section 8 individuals at high risk of homelessness. Our latest collaboration with Mercy Housing is the St. Catherine Residence where we provide case management for 25 disabled homeless women including first-time mothers with infants.

“Optimism is the faith that leads to achievement. Nothing can be done without hope and confidence.”

- Helen Keller
282 Individuals
(including 181 children)
received emergency housing in our Fresh Start Program

16 Individuals
permanently housed by the Surgeon’s Quarters SRO

132 Families
were placed into their own apartments through our Safe Landing Program

336 Children
lived with their families in their own apartment through our Safe Landing Program

170 Individuals
received help through Hope House’s dedicated team of Case Managers at the Johnston Center and St. Catherine’s
Education

Hope House works to prevent homelessness, and alleviate the associated stigma, through education. Youth participate in after-school tutoring, educational workshops and summer programming. Adults gain basic skills through a partnership with MATC as well as onsite workshops.

Our Shining Stars Youth Education Program provides children living on-site and in households from the surrounding neighborhood with safe, structured, and positive opportunities for development and growth. We base the program on the active involvement of the youth in a variety of activities that increase knowledge, improve skills, and teach new behaviors and strategies for future success. This program is free to all participants and is year round.

There is a strong connection between education, employment, and homelessness. Our Pathways to Progress Adult Education Program addresses these issues comprehensively by offering no-cost educational, employment and personal development classes for adults. These classes are open to the community as well as those staying with us at Hope House and bolster the ability to maintain self-reliance, self-sufficiency and independence.

89 Youth Served
260 Hours of educational enrichment workshops
712 Hours of individual tutoring
Community Outreach

Hope House reaches out into the surrounding area, remaining a beacon of hope in our neighborhood and throughout the community. What started modestly in 1987 has evolved into a vibrant community center offering low-cost healthcare, a food pantry, rent subsidies and engaging activities for adults and young people.

Our Hope House food pantry, under the stellar management of Friedens Community Ministries is serving more people than ever. Friedens ensures that the pantry reduces hunger, improves nutrition, and enhances the quality of life for households in the 53204 and 53215 zip codes. Through our ongoing partnership with Ascension Health, we offer medical care on a sliding scale for on-site residents and the surrounding community, including care for those suffering from diabetes and hypertension. Protective Payee services help individuals and families with mental illness and other disabilities that require financial oversight, budget counseling, and supportive case management to prevent homelessness.

In addition, now in its second year, the Benedict Center’s Sisters Program is now operating a drop in shelter for women struggling to break free of prostitution and turn their lives around. Hope House also continues to collaborate closely with area residents, community partners and local law enforcement agencies - including being a staging and organizational hub for the biannual Point In Time count in which volunteers, along with Milwaukee Police officers, take to the streets to count and offer assistance to the homeless in our city.

3,263 Individuals
served by the Angel of Hope Clinic
run by Ascension Health

13,685 Individuals
served by the Hope House Food Pantry
run by Friedens Community Ministries

160,000 Pounds of Food
was distributed to households served by the Hope House Food Pantry run by Friedens Community Ministries
$25,000+
Beacons of Hope
Daniel M. Soref Charitable Trust
Bader Philanthropies, Inc.

$10,000–$24,999
Gold Sponsors
Anonymous
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Kolaga Family Charitable Trust
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### Revenue:

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<tr>
<th>Source</th>
<th>Amount</th>
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<td>Government Grants</td>
<td>939,256</td>
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<tr>
<td>Nongovernmental Organizations</td>
<td>233,046</td>
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<td>Community Share</td>
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<td>Contribution</td>
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<td>Business / Corporation</td>
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<td>Employee Group</td>
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<tr>
<td>Faith Based Organization &amp; Group</td>
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<tr>
<td>Nonprofit Civic &amp; Professional Org. &amp; Group</td>
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<td>Private Foundation, Funds, &amp; Trusts</td>
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<td>School &amp; School Group</td>
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<td>Corporate Foundations</td>
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<td>Individual</td>
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<td>Other Group</td>
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<td>Rental Income</td>
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<td>In-Kind Donated goods and services</td>
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<td>Interest Income</td>
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<td>Miscellaneous Income</td>
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<td>Total Revenue</td>
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### Expenditures:

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<th>Program</th>
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<td>Safe Landing</td>
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<td>HMIS</td>
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<td>Fresh Start-ES</td>
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<td>SRO</td>
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<td>Angel of Hope Clinic</td>
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<td>Shining Star</td>
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<td>Path to Progress</td>
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<td>Protective Payee</td>
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<td>Mercy Housing</td>
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<td>Total Program Services</td>
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<td>General &amp; Administrative</td>
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<td>Fund Development</td>
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<td>Total Expenditures</td>
<td>1,866,496</td>
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$1,000–$4,999

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