Dear Friends,

It is with a tremendous sense of pride that we report on our accomplishments of 2014. Throughout this report you will see the numbers of people we helped transition from the streets to secure shelter, and you will see the numbers of hours our staff and volunteers passionately assisted the hungry and instilled hope in those needing shelter. But, we find that some of our most significant impact can be most successfully articulated in specific stories of hope.

Take the story of Cindy, a Korean woman who came to the United States after marrying an American soldier. When the relationship didn’t last, Cindy found herself alone and pregnant in a foreign country and unable to speak English. She was able to find space in a rooming house, but after her baby was born she was forced to leave by her landlord. Luckily she found her way to Hope House where she was taken into our Chrysalis transitional living program and was connected with ESL classes to improve her English. With the caring support of our case managers, Cindy has blossomed and has recently moved into her own apartment.

There is also Doris, who was chronically homeless and had no income prior to her move into our Johnston Center in 2010. With the assistance of our onsite case managers, Doris was able to connect with consistent mental health treatment and vocational counseling. In a testament to her drive and dedication, Doris obtained her Certified Nurse Assistant Certificate and is currently working full-time while maintaining permanent housing for the last four years!
2014 was a year of change for Hope House. The most significant of which was our incredible leader Ken Schmidt moving on to the next phase in his impressive career. Ken was the Executive Director at Hope House for 16 years and he guided the organization into a great time of growth and collaboration. Under Ken’s passionate and thoughtful guidance Hope House helped to create the Surgeon’s Quarters SRO and our joint effort with Mercy Housing – the Johnston Center Residencies.

In Ken’s words, “It has been my honor and privilege to be part of this place where people are encouraged to pick up the pieces of their lives and then are able to move ahead with purpose, dignity and an eye to the future.”

Thank you, Ken!
$25,000+

Beacons of Hope

Bader Philanthropies, Inc.

Daniel M. Soref Charitable Trust

Walmart Foundation
145 Single Men
(Thresholds)

110 Single Persons
(Johnston Center)

39 Families
(Chrysalis)

44 Single Women
(Chrysalis)

15 Single Persons
(SRO)
Residential Services

In 2014, Hope House provided four housing programs to meet the needs of the homeless in Milwaukee: Thresholds Emergency Shelter for single men, Chrysalis Transitional Housing for single women and families, Surgeon’s Quarters SRO, and the Johnston Center.

Thresholds Emergency Shelter for single men offers short term shelter and supportive services to homeless single men. This project is one of the few emergency shelters that provides ongoing shelter and services 24 hours per day. Our Chrysalis Transitional Housing for single women and families was in its last year (Hope House is transitioning to 100% emergency housing in 2015) and offered extended shelter and supportive services to meet the housing and developmental needs of homeless single women and families.

Our Surgeon’s Quarters SRO continues to offer long term housing for adults in a communal setting with supportive case management. Located on the VA Grounds, enrollment preference is made for homeless veterans. Our ongoing collaboration with Mercy Housing is the Johnston Center Residences. This 91 unit building offers 41 units for chronically homeless individuals and 50 Section 8 individuals at high risk of homelessness.
Hope House remains committed to preventing homelessness through education. Youth participate in after school tutoring, educational workshops, summer programming and special teen programs. Adults gain basic skills through a partnership with MATC, as well as on-site workshops, such as tenant-landlord training.

Our Shining Stars Youth Education Program provides children living on-site and in households from the surrounding neighborhood with safe, structured, and positive opportunities for growth. The program succeeds by engaging youth with active involvement in a variety of activities that improve interpersonal skills, increase knowledge and encourage positive behaviors and strategies for future success. The free, year round program includes after school tutoring, workshops, teen programming and summer programming.

- **Youth Served**: 82 (Shining Stars Youth Education)
- **GED Graduates**: 14 (Pathways to Progress)
- **Hours of Tutoring**: 1,917
The connections between education, employment, and homelessness are fundamental. The Pathways to Progress Adult Education Program is a comprehensive response, offering no-cost educational, employment, and personal development classes for adults that bolster the knowledge, skills, and confidence necessary for maintaining self-reliance and independence. Adults living within the shelter and the surrounding community can benefit from courses along three tiers: educational improvement with General Education Diploma instruction and testing; employability skills development; and personal growth opportunities.
**Community Outreach**

Hope House is an integral resource to the surrounding area, meeting the needs of our neighbors with low-cost health care, a food pantry, financial assistance, and engaging activities.

The United South Side Food Pantry has developed a multi-faceted continuum of services available year-round, designed to reduce hunger, improve nutrition, and enhance quality of life for households in the 53204 zip code. The pantry provides emergency food distributions, applicable nutrition and health information, as well as connections to other community resources. Through a partnership with Wheaton Franciscan Healthcare, Hope House offers health and medical care for on-site guests and community residents, including care for those suffering from diabetes and hypertension. Protective Payee services help individuals and families with severe mental illness and other disabilities that require financial oversight, budget counseling, and supportive case management to prevent homelessness.

Hope House continues to collaborate closely with area residents, community partners, local law enforcement agencies, businesses and faith-based organizations to create a responsive, multi-faceted community center. The Community Outreach program hosted the 13th Annual Street Fair, participated in neighborhood cleanups, and hosted the Annual Morning with Santa.

<table>
<thead>
<tr>
<th>Count</th>
<th>Description</th>
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<tbody>
<tr>
<td>2,872 Households</td>
<td>United South Side Food Pantry</td>
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<tr>
<td>8 Families</td>
<td>Protective Payee</td>
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<tr>
<td>25 Single People</td>
<td>Protective Payee</td>
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<td>2,809 Patient Visits</td>
<td>Angel of Hope Clinic</td>
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$10,000-24,9999
Gold Sponsors

The Brico Fund
Community Shares of Greater Milwaukee
Forest County Potawatomi Foundation
Jane Bradley Pettit Foundation
Pentair Foundation
Razoo Foundation
Roundy’s Foundation, Inc.

$5,000-9,9999
Silver Sponsors

Brewers Community Foundation, Inc.
Opus Foundation
Greater Milwaukee Foundation
Kolaga Family Charitable Trust
Elizabeth Elser Doolittle Charitable Trusts
TJX Foundation
Revenue:

Government Grants 1,026,704
Nongovernmental Organizations 21,667
Community Shares 12,226
Contribution 347,365
  Business / Corporation 55,272
  Employee Groups 2,857
  Faith Based Organization & Group 15,953
  Nonprofit Civic & Professional Org. & Group 6,526
  Private Foundation, Funds, & Trusts 155,935
  School & School Group 4,260
  Corporate Foundations 47,869
  Individual 56,987
  Other Group 1,706
In-Kind Donated goods and services 299,086
Interest Income 2,634
Miscellaneous Income 1,611
Total Revenue 1,711,293

Expenditures:

Total Program Services 1,670,951
  Chrysalis-Transitional 871,449
  HMIS 13,700
  Threshold-Emergency 196,666
  Thresholds-HRSS 8,856
  SRO 50,170
  Mercy Housing 153,770
  Special Case Management 41,162
  US Food Pantry-Food Serv 203,064
  Angel of Hope Clinic 11,849
  Protective Payee 36,807
  Pathway to Progress 6,023
  Community Outreach 395
  Shining Star-Youth 77,040
General & Administrative 183,470
Fund Development 76,293
Total Expenditures 1,930,714
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<th>$1,000-4,999</th>
<th>Bronze Sponsors</th>
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<td>Applied Plastics, Inc</td>
<td>Daniel E. Schley</td>
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<td>Baird Capital</td>
<td>Rotary Storage and Retrieval, LLC</td>
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<td>Bill Christofferson &amp; Karin Borgh</td>
<td>St. John Vianney Congregation</td>
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<td>Chrysler Foundation</td>
<td>St. Joseph’s Congregation</td>
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<td>Cousins Subs Make It Better Foundation</td>
<td>St. Thomas of Canterbury Episcopal Church</td>
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<td>Crossroads Presbyterian Church</td>
<td>Target</td>
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<td>Dorothy Dean</td>
<td>Kevin &amp; Chris Tubbs</td>
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<td>Extendicare</td>
<td>Third Point Promotions, LLC</td>
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<td>The Gardner Foundation</td>
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<td>Greater Milwaukee Association of Realtors</td>
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<td>Evan &amp; Marion Helfaer Foundation</td>
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<td>Jerome &amp; Dorothy Holz Family Foundation</td>
<td>WaterStone Bank</td>
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<td>Debra Jensen</td>
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<td>Johnson Controls</td>
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<td>Susan M. Kenealy &amp; Kenneth Schmidt</td>
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<td>North Shore Congregational Church</td>
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<td>Northwestern Mutual Foundation</td>
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<td>Kathleen &amp; Paul Oman</td>
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<td>Ozaukee Congregational Church</td>
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$200-1,000
Friends of Hope House

Angela & Allen Frater
Anonymous
Audrey D. Gabrovic
Baird Capital
Bank of America Charitable Foundation
Bentley World Packaging
Camille A. Lonstorf Trust
Carl M. Traskowski
Carla Oman
Christ Church, UCC
Christine Gasse
Cigna Health and Life Insurance Company
Colleen Babinec
Craig & Joann Faucett
Craig & Beth Everson
Dan & Margot Griesbach
Daniel Wickham
David & Mary Ann Lillich
Diane Bergschneider
Divine Mercy Christian Women
Eileen L. Collins
Eric Segnitz
Faith Presbyterian Church
Fidelity Charitable Gift Fund
First Congregational Church UCC
Foster Family Foundation
Gap Foundation Gift Match Program
Garden Room
Gareth & Lucy Stevens
Gene & Georgiann Wallace
General Parts, LLC
Glendale Women’s Club
Good Harvest Market Corporation
Hatco Corporation
Heller Foundation
Herbert H. Kohl Charities
Holt Family Foundation
James Cincotta
Janet Stenlund
Jerry & Christine Watkins
Jill M. Fahr
John Holland
Jon Herreman
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Kay L Kenealy
Katherine A. Wolter
Kenneth Bunge
Kevin & Regina Rich
Key Point Management Inc
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Mark D. Laux
Mark Thomsen
Maureen Shebesta
Michael Drehobl
Michelle Kempen
Mickey Binnebose
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Norman Schoenleber
Carissa Schneiter
Nancy Chmielewski
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Ryan Day
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Sanra Graham
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School Sisters of Notre Dame
Scott & Laura Vuchetich
Shan & Laurel Nelson-Rowe
Shawn Hammond
St. Stephen the Martyr Lutheran Church
The Bank of America Foundation
The Benfield Group, LLC
Thomas & Kathryn Powers
Thomas & Laurie Duellman
Timothy Heeley
Trade Press Media Group
United Way of Greater Milwaukee
University School of Milwaukee
Virginia Stoffel
Wendy M. Wallace
Wendy Weckler
WFA Staffing Group
Whitnall Park Lutheran Church
Hope House of Milwaukee, Inc.
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