



# Hope House of Milwaukee, Inc.

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*Ending homelessness and creating healthy communities*

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## 2011 Hope House Agency Progress Report

From January through December 2011, Hope House has provided the following:

- Onsite and community-based transitional and emergency shelter, developmental programming, and supportive case management for homeless families, single and pregnant women, single men, and children. **This year, Hope House has helped 209 singles and 48 families – including 98 children – maintain shelter and transitional housing with supportive services.**
- Education and personal enrichment opportunities for children and adults, available free, year-round, for guests and community residents. This year, the Shining Stars Youth Education Program has provided **academic tutoring, along with educational and cultural enrichment, and community service to 108 neighborhood and onsite youth.**
- The Pathways to Progress Adult Education Program has aided **11 adults in completing their General Education Diploma**, improving their lives educationally, personally, and – ultimately – economically.
- Health and medical care for onsite guests and community residents, including care for those suffering from diabetes and hypertension. The Angel of Hope Medical Clinic served the **medical needs of 3,636 individuals in 2011.**
- Response to hunger through emergency food distribution and effective nutritional improvement strategies. The United Southside Food Pantry has provided **emergency food distribution to 3,824 households – over 10,700 individuals, including children – in 2011.**

- Individuals and families with severe mental illness and other disabilities need additional financial oversight, budget counseling, and supportive case management to prevent homelessness. The **Protective Payee program served 7 families and 40 individuals in 2011.**
- Supportive permanent housing is an important component in the continuum of care for homeless clients. As part of a joint project of Hope House of Milwaukee, Inc., the Housing Authority of the City of Milwaukee, the Department of Veterans Affairs, and Friends of Housing the **Surgeon's Quarters SRO assisted 73% of its 15 clients in maintaining permanent housing for over 6 months.**
- Hope House continues to collaborate closely with area residents, community partners, local law enforcement agencies, businesses and faith-based organizations to create a responsive, multi-faceted a genuine community center. The **Community Outreach program hosted the 11<sup>th</sup> Annual Street Fair, participated in neighborhood clean up and hosted the 11<sup>th</sup> Annual Morning with Santa.**
- The Department of Housing and Urban Development requires that all homeless services providers record data in a Homeless Management Information System. In 2011 the **HMIS Coordinator and new part-time Data Management Associate worked with over 20 Milwaukee agencies holding over 50 training sessions for existing users and training almost 30 new users to ensure that the data presented to HUD was complete and accurate.**