2012
Hope House Annual Report
Dear Friends,

After months of being homeless, "Nicole", along with her mother and four younger siblings, entered Hope House’s Chrysalis Transitional Housing Program. Nicole enrolled in our Shining Stars Youth Education Program. When she first entered the program it was difficult for her to connect with other youth and staff and obvious that the stress her family was experiencing caused her to feel angry and isolated. Nicole rarely talked to others and repeatedly asked to leave the education area and return to her mom. The program staff were gently persistent and the Shining Star participants continued to be friendly and welcoming. Nicole kept coming to the program even though she said she did not want to be there.

Eventually, Nicole began to initiate conversations with the staff and other participants. She was successful in school, getting A’s and B’s, and she began to adjust to her new living environment. Now, she has embraced the Shining Stars program; she has become part of the Shining Stars youth group and contributes to activities and community events. An angry and detached girl was transformed to a personable young lady, who reaches out, welcomes and connects with other kids, and now has the capability to engage in conversations with adults. Like the Chrysalis Housing Program, Shining Stars provides a safe environment for kids to tap into their hidden strengths and assets, allowing them to showcase their talents and capabilities.

Hope House works with a lot of families like Nicole’s, some who live within our homeless shelter facilities and those who reside in the surrounding neighborhood. Most are doing the best they can, but low-income families are experiencing a great deal of stress. Their incomes have been reduced, housing costs have risen, opportunities for advancement are shrinking, and due to work schedules or the need for multiple jobs, parents have little free time to spend with their children. The need for our services has increased while funding has been flat or reduced.

Hope House is a critical resource, providing essential services that help people thrive at home, in their community and in the work force. During 2012, we continued to be a significant and consistent resource through enhanced housing services, emergency food distribution, long term case management, adult & child education centers, primary medical health provision, and neighborhood outreach/crime prevention.

Your generous support allows Hope House to be a catalyst of change that assists individuals and families reach self-sufficiency, obtain safe and affordable housing, and live in vibrant neighborhoods.

We are proud of our work at Hope House, and are always open to presenting the Hope House story. Please consider calling us to set up a tour; we will be more than happy to accommodate you!

Sincerely,

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$25,000+
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Spotlight: Hovde Foundation

The Hovde Foundation made their first gift to Hope House in 2012, donating $25,000 in support of our Chrysalis Transitional Housing Program. This gift is the Foundation’s first major donation in the Milwaukee area. Founded by brothers Eric Hovde & Steve Hovde, the Foundation’s mission is to help people in crisis situations, especially homeless children. Best known for its “Hovde Houses,” transitional shelters for vulnerable children, the Foundation provides housing and supportive services to vulnerable people both abroad and at home. The Hovdes’ gift to Hope House helped provide shelter for 196 homeless parents, children, and single women in 2012. We are proud to partner with The Hovde Foundation.
160 37

Single Men Served (Thresholds)    Single Women Served (Chrysalis)
Residential Services

Hope House offers four housing program to meet the needs of the homeless in Milwaukee: Thresholds Emergency Shelter for Single Men, Chrysalis Transitional Housing for Single Women and Families, Surgeon’s Quarters SRO, and our newest collaboration, The Johnston Center.

Thresholds Emergency Shelter for Single Men offers short term shelter and supportive services to homeless single men. This project is one of the few emergency shelters that provides ongoing shelter and services 24 hours per day. Our Chrysalis Transitional Housing for Single Women and Families is our largest program, based on funding. This program offers extended shelter and supportive services to meet the housing and developmental needs of homeless single women and families.

Surgeon’s Quarters SRO offers long term housing for adults in a communal setting with supportive case management. Located on the VA Grounds, enrollment preference is made for homeless veterans. Our newest collaboration with Mercy Housing is the Johnston Center Residences. This 91 unit building offers 41 units for chronically homeless individuals and 50 Section 8 individuals at high risk of homelessness. Hope House provides 3 full time, on-site case managers.

48 119 16

Families Served (Chrysalis)  Single People Served (Johnston Center)  Single People Served (SRO)
Education

Hope House prevents homelessness through education. Youth participate in after school tutoring, educational workshops, summer programming, and special teen programming. Adults gain basic skills through a partnership with MATC, as well as on-site workshops, such as tenant-landlord training.

Shining Stars Youth Education Program provides children living on-site and in households from the surrounding neighborhoods with safe, structured, and positive opportunities for educational, personal, and cultural development and growth. The program is based upon the active involvement of youth in a variety of activities that increase knowledge, improve skills, and teach new behaviors and strategies for future success. This free, year round program includes after school tutoring, enriching workshops, teen programming, and summer programming.

The connections between education, employment, and homelessness are fundamental. The Pathways to Progress Adult Education Program is a comprehensive response, offering no-cost educational, employment, and personal development classes for adults that bolster the knowledge, skills, and confidence necessary for maintaining self-reliance, self-sufficiency, and independence. Adults living within the shelter and the surrounding community can benefit from courses along three tiers: educational improvement with General Education Diploma instruction and testing; applicable employability skills development; and personal growth opportunities.

104 9
Youth Served (Shining Stars Youth Education) GED Graduates (Pathways to Progress)
12,384
Program Hours Provided
(Shining Stars Youth Education)
36422 39
Households Served (United South Side Food Pantry)  Single People Served (Protective Payee)
Community Outreach

Hope House reaches out to the surrounding areas, meeting the needs of our neighbors with low-cost health care, a free food pantry, financial assistance, and engaging activities.

The United South Side Food Pantry has developed a multi-faceted continuum of services available year-round designed to reduce hunger, improve nutrition, and enhance quality of life for households in the 53204 zip code. The pantry offers emergency food distributions, applicable nutrition and health information, as well as connections to other community resources. Through a partnership with Wheaton Franciscan Healthcare, Hope House offers health and medical care for on-site guests and community residents, including care for those suffering from diabetes and hypertension. Protective Payee services help individuals and families with severe mental illness and other disabilities that need financial oversight, budget counseling, and supportive case management to prevent homelessness.

Hope House continues to collaborate closely with area residents, community partners, local law enforcement agencies, businesses and faith-based organizations to create a responsive, multi-faceted genuine community center. The Community Outreach program hosted the 11th Annual Street Fair, participated in neighborhood clean ups, and hosted the Annual Morning with Santa.

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Families Served (Protective Payee)  Door to Door Contacts (Community Outreach)  Patient Visits (Angel of Hope Clinic)
$10,000 - $25,000
Gold Sponsors

Anonymous
Community Shares of Greater Milwaukee
Greater Milwaukee Foundation
Jane Bradley Pettit Foundation
Pentair Foundation
Razoo Foundation
Roundy’s Foundation, Inc.
The Faye McBeath Foundation
Wells Fargo Foundation

$5,000 - $10,000
Silver Sponsors

Anonymous
Brewers Community Foundation, Inc.
Elizabeth Elser Doolittle Charitable Trust
Emory T. Clark Family Charitable Foundation
Johnson Controls
Nicholas Family Foundation
Northwestern Mutual Clubs Associated, Inc.
# Expenses

**Total Programs & Services**
- Chrysalis Transitional Housing: $928,742
- HMIS: $90,177
- Thresholds Emergency Shelter: $170,985
- Thresholds HRSS: $8,805
- Surgeon’s Quarters SRO: $51,980
- Mercy Housing Johnston Center: $152,626
- Special Case Management: $4,132
- Rapid Re-Housing HRSS: $39,008
- United South Side Food Pantry: $207,401
- Angel of Hope Clinic: $14,337
- Protective Payee: $141,440
- Pathways to Progress: $7,236
- Community Outreach: $74,149
- Shining Stars Youth Education: $129,252

**General & Administrative**
- Total Expenses: $2,309,045

## Revenue

**Government Grants**
- $1,436,181

**Nongovernmental Organizations**
- $34,131

**Community Shares**
- $13,468

**Contributions**
- Businesses & Corporations: $91,611
- Employee Groups: $129
- Faith Based Organizations & Groups: $21,628
- Nonprofit Civic & Professional Orgs & Groups: $11,670
- Private Foundations, Funds & Trusts: $165,308
- Schools & School Groups: $3,013
- Corporate Foundations: $56,275
- Individuals: $67,731
- Other Groups: $3,299

**Donated Goods & Services (In-Kind)**
- $399,390

**Interest Income**
- $616

**Miscellaneous Income**
- $56

**Total Revenue**
- $2,304,506
$1,000 - $5,000
Bronze Sponsors

American Baptist Churches
American Family Insurance
Applied Plastics, Inc.
Baird Private Equity
Best Buy Children’s Foundation
Bill Christofferson & Karin Borgh
Boldin Family Foundation, Inc.
Broadview Advisors, LLC
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Crossroads Presbyterian Church
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Kathleen & Paul Oman
Kenneth Schmidt
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Kolaga Family Charitable Trust
Krause Family Foundation
North Shore Congregational Church
Park Bank Foundation
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Robert & Margaret Spaude
Roger W. & Mary C. Lyons Memorial Trust
Rotary Storage and Retrieval, LLC
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Service Club of Milwaukee
St. Alphonsus Congregation
St. John Vianney Congregation
St. Joseph’s Congregation
St. Martin of Tours Parish
St. Stephen the Martyr Lutheran Church
Susan M. Kenealy
Target Foundation
TJX Foundation, Inc.
U.S. Bancorp Foundation
WaterStone Bank
Weiss Family Foundation
Wisconsin Energy Foundation
We thank our many donors and volunteers who have given their material goods and time in support of Hope House’s mission. We depend on your generosity!