



Hope House of Milwaukee, Inc.

209 West Orchard - P.O. Box 04095
Milwaukee, WI 53204

Ending homelessness and creating healthy communities

CHRYSALIS PROJECT

Third Quarter: July 1 – September 30, 2012

Homeless individuals and families often face multiple burdens such as unstable living situations, inadequate inter-personal skills, and poor support networks. Research has demonstrated that housing linked with services is the only strategy that is successful in reducing homelessness. The **Chrysalis Project** is designed to meet the transitional housing and developmental needs of homeless families, their children, and single women, parents, and their children. The project involves five elements: extended shelter and supportive case management services; comprehensive assessment of strengths, resources, and needs and development of a guest-driven, applicable plan for services and programming; practical onsite educational opportunities for guests; frequent reinforcement of newly learned positive behavior; and referral and linkage to community-based services and supports. The goal is to decrease homelessness, improve individual functioning, and enhance community-based support networks of participants.

PARTICIPANT DEMOGRAPHICS

The population served in the Chrysalis Program is homeless families, their children, and homeless single women. All individuals entered the program from extremely low-income backgrounds with inadequate resources to secure housing.

In the Third Quarter of 2012, a total of 23 families were served by the Chrysalis Project. This included 23 adults and 59 children. There were 14 new families and 15 family discharges this quarter. The average length of stay at discharge for families was 71 days.

The Chrysalis Project served 18 single women during the Third Quarter of 2012. There were 5 new singles and 4 discharges this quarter. The average length of stay at discharge for singles was 274 days.

Demographically, 63% of the new intakes were African-American, and 32% were White. Issues other than homelessness faced by the new intakes include Mental Illness (11%) and Physical Disability (21%). Approximately 32% were victims of Domestic Violence. Many of these clients faced multiple issues simultaneously.

PROGRAM GOALS, INDICATORS AND RESULTS

Program Goals, Indicators and Outcomes

The Chrysalis Project offers immediate and interim services and programming with the intention of promoting long-term change in participants, measured as follows:

GOAL 1: TO INCREASE RESIDENTIAL STABILITY FOR PARTICIPANTS.

Indicator: *67% of the participants who enroll in the Chrysalis Project will successfully obtain permanent housing upon exit.*

Results: *74% of the participants have successfully obtained permanent housing in the community upon discharge from Hope House this quarter.*

GOAL 2: TO INCREASE EMPLOYMENT INCOME FOR PARTICIPANTS

Indicator: *20% of the adult Chrysalis Project participants will secure employment upon exiting the program.*

Results: *32% of the participants have successfully obtained employment upon exiting the program.*

GOAL 3: TO INCREASE GREATER SELF-DETERMINATION FOR PARTICIPANTS.

Indicator: *Adults that complete the Chrysalis program will receive supportive services that prepare them for employment or housing.*

Results: *Residents attended training sessions on Tenant Landlord training.*

Success Story:

Laura* came to Hope House as a young woman in her early 20's who struggled throughout her teen years as a single mother. Due to having a baby so young, her family had been disappointed in her and refused to allow her to stay with them until she was able to get on her feet. Her grandmother had been willing to take her daughter in, but not Laura herself, which is why Laura ended up in the shelter system.

From the moment Laura arrived in our transitional housing program, she worked relentlessly to secure a job, applying for anything and everything she could. She eventually had a couple different job offers to choose from and chose a position at Sears. She worked hard to save her money, with the goal of reuniting with her daughter as her primary motivation. She turned out to be an outstanding employee at Sears and was promoted to full time within her first month. Shortly after that, she was tapped for a manager position and a pay increase. Her father, so impressed with how she turned her life around, offered to help her with childcare for her daughter so that she could move into her own place, reunite with her daughter and rebuild her relationships with her family.

She has since returned to Hope House to update the staff here, letting us know that she is still working as a manager at Sears and is so happy to be living with her daughter again.

**Name changed for privacy.*