



Hope House of Milwaukee, Inc.

209 West Orchard - P.O. Box 04095
Milwaukee, WI 53204

Ending homelessness and creating healthy communities

CHRYSALIS PROJECT

Second Quarter: April 1 – June 30, 2012

Homeless individuals and families often face multiple burdens such as unstable living situations, inadequate inter-personal skills, and poor support networks. Research has demonstrated that housing linked with services is the only strategy that is successful in reducing homelessness. The **Chrysalis Project** is designed to meet the transitional housing and developmental needs of homeless families, their children, and single women, parents, and their children. The project involves five elements: extended shelter and supportive case management services; comprehensive assessment of strengths, resources, and needs and development of a guest-driven, applicable plan for services and programming; practical onsite educational opportunities for guests; frequent reinforcement of newly learned positive behavior; and referral and linkage to community-based services and supports. The goal is to decrease homelessness, improve individual functioning, and enhance community-based support networks of participants.

PARTICIPANT DEMOGRAPHICS

The population served in the Chrysalis Program is homeless families, their children, and homeless single women. All individuals entered the program from extremely low-income backgrounds with inadequate resources to secure housing.

In the Second Quarter of 2012, a total of 17 families were served by the Chrysalis Project. This included 18 adults and 34 children. There were 8 new families and 8 family discharges this quarter. The average length of stay at discharge for families was 47 days.

The Chrysalis Project served 18 single women during the Second Quarter of 2012. There were 4 new singles and 5 discharges this quarter. The average length of stay at discharge for singles was 152 days.

Demographically, 83% of the new intakes were African-American, and 17% were White. Issues other than homelessness faced by the new intakes include Mental Illness (33%), and Drug Abuse (8%). 25% were victims of Domestic Violence. Many of these clients faced multiple issues simultaneously.

PROGRAM GOALS, INDICATORS AND RESULTS

Program Goals, Indicators and Outcomes

The Chrysalis Project offers immediate and interim services and programming with the intention of promoting long-term change in participants, measured as follows:

GOAL 1: TO INCREASE RESIDENTIAL STABILITY FOR PARTICIPANTS.

Indicator: *67% of the participants who enroll in the Chrysalis Project will successfully obtain permanent housing upon exit.*

Results: *79% of the participants have successfully obtained permanent housing in the community upon discharge from Hope House this quarter.*

GOAL 2: TO INCREASE EMPLOYMENT INCOME FOR PARTICIPANTS

Indicator: *20% of the adult Chrysalis Project participants will secure employment upon exiting the program.*

Results: *43% of the participants have successfully obtained employment upon exiting the program.*

GOAL 3: TO INCREASE GREATER SELF-DETERMINATION FOR PARTICIPANTS.

Indicator: *Adults that complete the Chrysalis program will receive supportive services that prepare them for employment or housing.*

Results: *Residents attended training sessions on Tenant Landlord training.*

Success Story:

Alyssa* came to Hope House with nothing but the determination to improve her situation. After she began receiving FoodShare benefits, Alyssa became eligible for employment training services provided by UMOS. She worked with her case managers to increase her job skills, find a permanent job at a local grocery store and save her earnings. Alyssa's positive attitude helped her maintain employment and follow all of the steps necessary to move out of Hope House and into permanent housing.

**Name changed for privacy.*